

## My Broadcast Tools Switcher is Missing Some of the Closures

The reason for this is the length of time that the switcher waits to listen for a closure is too long. The closure is coming in between the time that the BTools is listening for it. By default it listens every 1 second. Changing this to listen every  $\frac{1}{4}$  of a second can improve its reliability.

### To change this:

1. Exit any iMediaTouch software running on this machine
2. Start HyperTerminal (Start, Programs, Accessories, Communications)
3. Connect to the BTools switcher ( if you do not know how to use hyper terminal check see more detail at the end of this document)
4. Give this code to the switcher
  - \*0CII025
5. Reboot the BTools device
6. You can now exit Hyper Terminal and restart the iMediaTouch software

### How to use Hyper Terminal

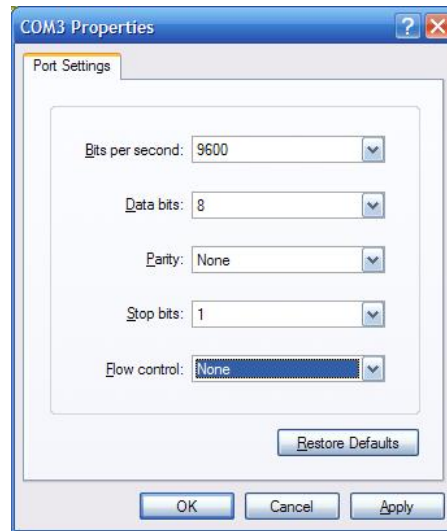
1. To start Hyper Terminal go to Start – Programs – Accessories – Communication and pick Hyper Terminal
2. The program will want to create a new connection. You will see this screen. Give this connection a name, like BTools. Then click on OK.



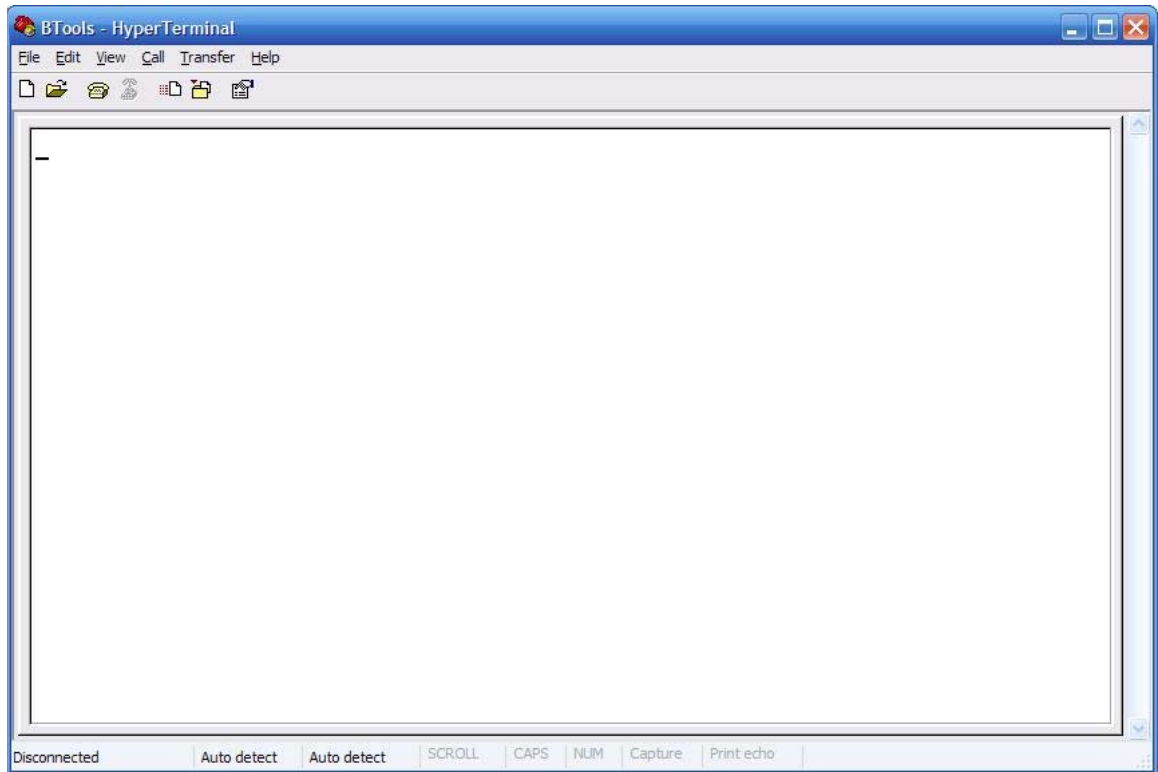
3. You now will be asked how to connect to the device. Pick the Serial Port that your device is connected to in the Connect Using field. Now click on OK. If you do not know, it will be configured in the software that you are running. You can check the setting there.



- The Program will now want to know how to communicate to this device. Here is what it should look like. Notice the Bits Per Second is 9600 and the flow Control is None. The other fields will not change.



- You will now be in the Main working Window. This is what you will see:



- Type in the command that you need, \*0CII025. Please note that you may not see the typing on the screen.
- Once you have typed this in you can quit the program and restart the BTools device.