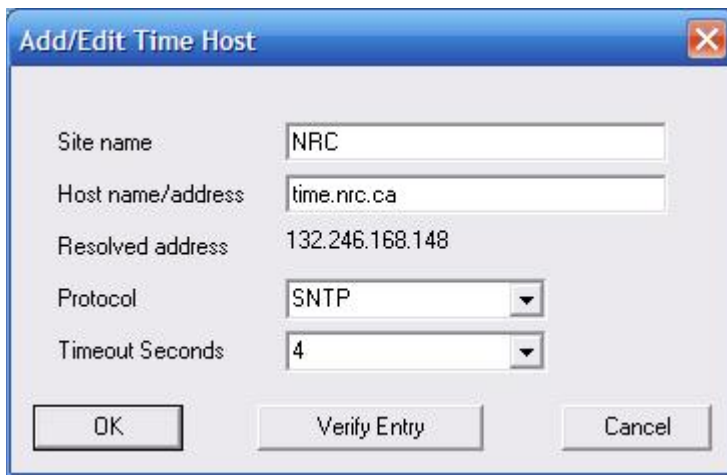


## Having Problems with About Time not Setting the Time

We have found that there can be issues with the connections to some Internet based time servers. We have been testing connections to a new server to try and alleviate the problem. If you would like, set your About Time to look at this location for the time: **time.nrc.ca**. This has, in our tests, been a much more reliable server for time updates. It has to do with the amount of time it takes to get a response from the existing time servers. Most of the connections do not occur. We think it may have to do with too much traffic on those time servers.

To do this in the About Time Program click on the Time Hosts tab and then click on the Add button. This will bring up the Add/Edit Time Host window. Enter the information exactly as you see here:



Site name	<input type="text" value="NRC"/>
Host name/address	<input type="text" value="time.nrc.ca"/>
Resolved address	<input type="text" value="132.246.168.148"/>
Protocol	<input type="text" value="SNTP"/>
Timeout Seconds	<input type="text" value="4"/>

Click on OK and you will be brought back to the Time Hosts page. You can now delete all of the other entries by clicking on them and then clicking on the Delete button.

You should have better success connecting to this server than the existing servers.