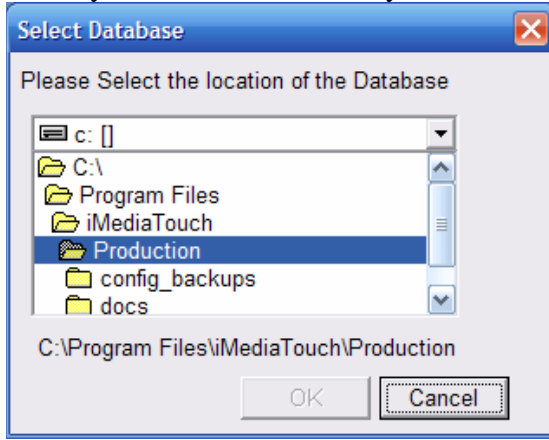


Production is Asking to Select Database

When you start Production if you see this screen it can mean a few things.



The Production software does not know where the audio library is stored or the old location is no longer available. If this is the first time you are installing Production then this screen is normal you will change to the drive where your audio library is located.

If this is an existing installation that has worked previously and you see this screen, then the audio library drive may have become disconnected. Here are the steps to try and fix this. For this we will assume that your Audio is on O:.

1. Open My Computer and see if the O: Drive is still there. If it is, open it. If you can open it, then restart the Production software and try again
2. If when you try to open the O: drive you get an error this is why the software cannot start. You need to find out why the drive is not able to be accessed. Here are some reasons for this.
 - a. The user that you are logged in as is not a registered user on the audio library machine.
 - b. The server may be off the network
 - c. The server may be down
 - d. An update has taken place that has installed new security measures blocking this machine from the audio server
3. If the O: drive is no longer there, then you will have to remap it. Remapping is different for every location. If you need to know how to remap this check with the engineering staff.
4. If this is the machine that stores the audio library and the O: drive is not available, then it may be faulty. You may have to replace it. At this point hardware troubleshooting needs to take place.