

## Production will not Rip CDs, there is no CD Drive listed

This is caused because the ASPI driver in your machine is not installed or needs updating.

On the OMT FTP site under /Misc/3rd\_Party\_Software/ASPI you will find the ASPI.exe file. After running the ASPI.exe file it will unzip the ASPI driver installation to your C:\ASPI location. Open My Computer or Windows Explorer and go to C:\ASPI. Here you will do these steps.

1. Run **aspchk.exe**
  - this will check to see if aspi is installed
2. If there is NOT previous version run **aspi.bat**
  - this will copy files to needed to upgrade
3. Run **aspi32.exe** to install the upgrade ASPI
4. You will now need to reboot for changes to work