

**Problem:**

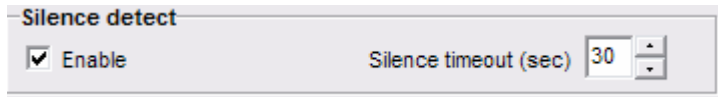
The system stops playing audio and I have to manually start the next item. I am off the air the top of the hour. I see a Starter Log Scan Warning in the outlog.

**Answer:**

The soft sync is removing the items just as the song is ending. This leaves no items in cue for the system to start to play. The system will then stop and no audio is playing until it is manually started.

Solution 1 and 2 can both be used together.

**Solution 1:**



Turn on the silence Detect in the On Air software. This will force the system to start to play if there are no items playing for the selected duration. In this example it is 30 seconds.

Warning: This will happen whenever the Auto is on. If a user has the auto on while live on air, an item may start on its own unexpectedly.

**Solution 2:**

Use these lines at the end of the log instead of the just the soft sync line

Note: The durations are not entered on the line as shown. It is different for each scheduling system.

59:50 :S\* @M59:50 "Move Unused Items" (Duration 00:00)  
 59:50 :S1:C::WAIT @59:50 "Wait for Soft Sync" (Duration 00:01)  
 59:51 :S\* @M59:52 "Move Unused Wait" (Duration 00:00)

**Solution 2 for systems that do not use third part scheduling software**

00:59:50		00:00	Move unused Items					*	M
00:59:50		00:01	Wait for soft sync		WAIT		FIX		
00:59:52		00:00	Move unused wait					*	M